

Application for Warranty

BPW Bergische Achsen



Dear Customer

This form is designed to assist you to submit warranty claims against BPW products. At the same time, it will help us process your request rapidly and smoothly.

The information required will ensure that we deal with your claim efficiently and in a timely manner and avoid time-consuming queries.

Please consider the following points:

- To process warranty claims about brake systems we need EBS settings and, if applicable, brake test values.
- Warranty claims should be submitted immediately after the damage occurs and before starting the repair works.
- BPW expressly recommends using BPW genuine spare parts for repair; the use of any other spare parts will void the warranty.
- Warranty works shall be paid according to BPW reference times.
- Processing is not possible if a copy of the vehicle registration has not been provided. Please attach a copy of vehicle registration.

If you have any questions, please do not hesitate to contact us. Our address and telephone number can be found below.

Thank you very much for your help

Your BPW product support team

Please tick where necessary, or enter information in the appropriate box.

Sender / Company Stamp:

Responsible contact: _____

Tel.: _____

Fax: _____

Date: _____

Vehicle Manufacturer

Address – Vehicle Owner

Chassis number

Date of registration

Day: month: year:

Distance travelled

 km

Date of failure

Day: month: year:

Vehicle type

Centre axle drawbar

Drawbar trailer

Semitrailer

Special vehicle

Trailer use		South Africa		Mozambique	
Short distance		Angola		Namibia	
Long distance		Botswana		Swaziland	
Off-Road conditions		DRC		Tanzania	
		Lesotho		Zambia	
		Malawi		Zimbabwe	

Vehicle type		Tank		Animal transporter	
Flatbed or curtain sider		Silo		Low loader	
Box truck / Reefer		Tipper		Single wheel suspension	
Container / swap body		Timber transport		Car transporter	
Moving floor					
Number of axles					

BPW Type Plate

	BPW part number	Axle document number	Damaged side	
			left	right
1. Axle				
2. Axle				
3. Axle				
4. Axle				
5. Axle				
6. Axle				

Faulty Components:

Description: Part number:

Part number:

Reason for Complaint:

Expenditure:	Expenditure acc. to BPW Work Times AW	Total costs R
	Deferment of payment clearance rate R		